

# Electronic ADA Compliance

Rizo Lopez Foods, Inc and our brands, Don Francisco Cheese, Tio Franciso Cheese and Rizo Bros CA Creamery are committed to making all our websites accessible to all users, including those with disabilities. Our goal is to provide an accessible website that conforms to World Wide Web Consortium's Accessibility Guidelines (WCAG) 2.0 Levels A and AA.

We are in the progress of a site upgrade and continue to make every effort to test the website and to remove barriers that prevent persons with disabilities from interacting with or accessing information made available on our website.

While we are committed to making our Web site accessible to any and all users, we recognize that not all pages may be ADA compliant at this time. We welcome comments on how to improve the site's accessibility for users with disabilities.

If you use assistive technology and the format of any material on our Web site interferes with your ability to access the information, please contact Don Francisco Marketing Assistant – Sarahi Anaya, [sanaya@rizolopez.com](mailto:sanaya@rizolopez.com), 209.585.9174 To enable Don Francisco to respond in a manner most helpful to you, please indicate the nature of your accessibility problem, the preferred format in which to receive the material, the Web address of the requested material, and your contact information.

If we become aware of content that does not conform to the WCAG 2.0 Levels A and AA standards, we will make reasonably good faith efforts to make the content conform to the standards.

## Screen readers

To assist our visitors who are visually impaired or blind, our website will be compatible with screen reading software with most parts of the current site compatible as well.

Portable Document Format (PDF) Files

[Download](#) the latest free version of Adobe Reader in order to improve the viewing of these files. We are currently working on our processes to ensure all files and PDFs are accessible.

While we strive to adhere to the accepted guidelines and standards for accessibility and usability, it is not always possible to do so in all areas of the website, particularly as it relates to content by third parties. If you are unable to access information on our website, please email Don Francisco at [info@rizolopez.com](mailto:info@rizolopez.com) or call us at 209.232-3700 to request the information in another format. Don Francisco will make reasonable accommodations for people with disabilities in accordance with the Americans with Disabilities Act.